

Transparency

Accessibility Statement

This statement outlines our ongoing efforts to make our website accessible to everyone. It includes our commitment to ensuring equal access and opportunity for all individuals, including those with disabilities.

This statement applies to content published on the **Twyfordparishcouncil.gov.uk** domain.

This website is designed to be used by as many people as possible. The text should be clear and simple to understand. You should be able to:

- Zoom in up to 300% without problems

- Navigate most of the website using just a keyboard

- Navigate most of the website using speech recognition software

- Use most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

How accessible is this website?

Parts of this website are not fully accessible. For example:

- Some pages and document attachments are not written in plain English

- Some tables do not have row headings

- Some documents have poor colour contrast

- Some heading elements are not consistent

- Some images do not have image descriptions

- Many documents are in PDF format and are not accessible

Twyford Parish Council continue to strive to improve the content accessibility.

Feedback and contact information

Tell us if you need information in a different format. Use the contact form or send an email to clerk@twyfordparishcouncil.gov.uk

- In your message, include:

- The web address (URL) of the content

- Your email address and name

- How you'd like to receive the information.

Twyford Parish Council will then endeavour to improve the website to cater to this need. However, changes cannot be guaranteed.

Reporting accessibility problems with this website

If you find any problems that are not listed on this page or you think we're not meeting the accessibility requirements, please let us know.

Compliance status

The content listed below is non – accessible for the following reasons:

- **PDF documents** can be difficult to access and understand for people who use assistive software such as screen readers. Some users need to change their browser settings to make content easier to read.

How we tested this website

This website was last tested on 10th October 2023. The test was carried out by Web Marketing Matters.

We tested our main website platform, available at www.twyfordparishcouncil.gov.uk

What we're doing to improve accessibility

Improvements to the site accessibility is an ongoing process. Regular updates will be made to the site to ensure it's at the highest practical level of accessibility.