



## Community Engagement Policy Statement

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| <b>Twyford Parish Council<br/>Policies and Procedures</b> |          |
| <b>Community Engagement Policy Statement</b>              |          |
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### **Community Engagement Policy Statement**

Twyford Parish Council's Community Engagement policy and plans aim to be open, responsive, inclusive, and committed to the local community, residents, and businesses we serve through effective engagement, relevant information sharing and suitable consultative processes.

The council uses the following tools as appropriate to:

#### **1) Inform**

- Local and council notice boards
- RG10 magazine and printed fliers
- Social media, including Twitter and Facebook
- The parish council website and email
- Presentations and briefings
- Local radio, online news channels and local newspapers

#### **2) Engage**

- Parish Council and Committee meetings
- Workshops and focus groups
- Community-led planning
- Meet your councillor sessions
- Local events
- Working with and supporting other local community groups

#### **3) Consult**

- Surveys/questionnaires
- Focus groups
- Public events and meetings
- Written consultation via post or email

All Parish Council communications should:

- be civil, tasteful, and relevant
- take account of all forms of diversity
- not disclose information which is confidential or personal
- reflect the views of the Parish Council and not the views of an individual
- not promote political parties

It is proposed that this policy will be reviewed every 2 years to ensure that it continues to accurately reflect the activities, aspirations, and requirements of the Parish Council.

It is also proposed that a small working group is formed to define the plans and activities for approval by the full council and that these plans include measures of success which are reviewed and reported upon in an appropriate timescale.